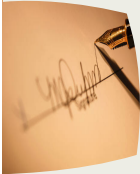




▶ VISION'S \$4 PROMO RUNS THROUGH MARCH 14TH! CASH IN TODAY!!!.....1



▶ WE ARE IN THE PROCESS OF UPDATING OUR PHONE SYSTEM TO HANDLE THE INCREASING NUMBER OF CALLS .....2



▶ VISION SIGNATURE PADS ARE NOW AVAILABLE THROUGH US OR THROUGH MICROTECH.....2

# Vision *Online*

"YOUR VISION IS OUR VISION"

## Cash in with \$4.00 Promotional Plan

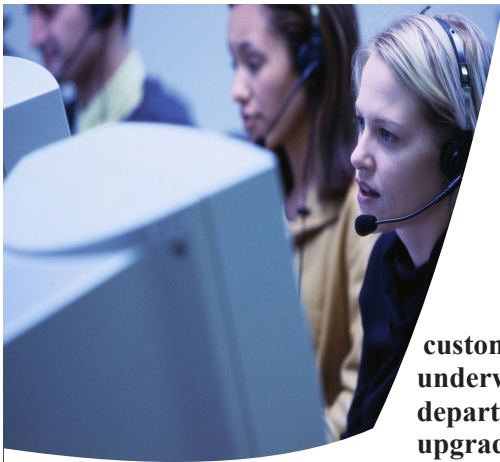
Last month Vision started a new promotional plan aimed at the front line of insurance sales; the CSR! With the new promo plan CSRs can get paid \$4.00 for every application they write with Vision! The promo started February 14th Valentine's Day and runs through midnight March 14th. The applications written during that time period must be logged and claimed by the CSR that sold that policy.

The forms and complete listing of rules are available in electronic format. If you do not have a copy of the rules, send an email to [bivan@whc.net](mailto:bivan@whc.net). There is no limit to the number of applications that will be paid in this manner and both monthly and semi-annual policies are eligible for the promotional. Don't delay, cash in all the application you write today!



## Dwelling Policies Online

Don't forget that Vision offers TDP-1 fire policies that sell exactly like the auto policies. They are quoted online, bound online and can even be signed online using the Vision signature capture pad. Commissions start at 20% and all inspections are done by us! Download the Vision Fire Dwelling contract at <http://www.insuroratlas.com/vision.asp> and get started today!



# Vision Upgrades Phone System

You may have noticed that when you call Vision Insurance you get a busy signal ever so often. Due to the increasing high volume of incoming customer and agent calls, our phone system has encountered some difficulty during peak hours. The high volume has caused some customers and agents to experience some difficulty getting through to our

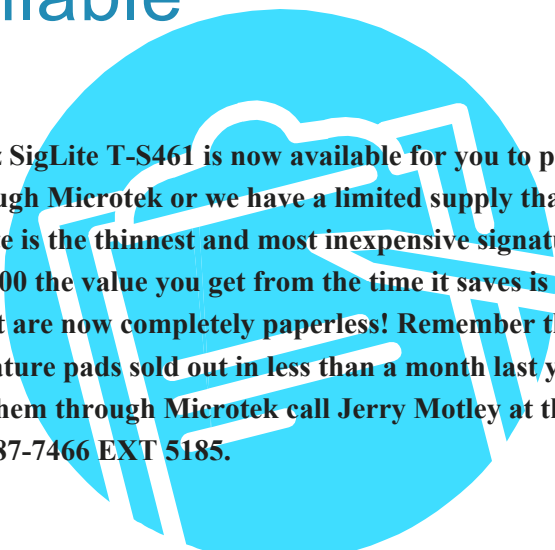
customer service or underwriting departments. The upgrades we are currently installing will double our capabilities and call capacity. However, in the meantime we would like to remind you that we have underwriters in the Vision Chat Room who

are there during business hours to take your customer or underwriting questions. We apologize for any inconvenience this may have caused you in the past few weeks. We are confident that the current phone upgrades will help you and your Customers receive a greater level of customer service.

**THE UPGRADES WE ARE CURRENTLY INSTALLING WILL DOUBLE OUR CAPABILITIES AND CALL CAPACITY.**

# Vision Signature Pads Now Available

The Topaz SigLite T-S461 is now available for you to purchase. You can purchase these through Microtek or we have a limited supply that you can purchase through us. The SigLite is the thinnest and most inexpensive signature pad on the market. At a little over \$100 the value you get from the time it saves is extraordinary. Join the many agents that are now completely paperless! Remember that quantities are limited and these signature pads sold out in less than a month last year. For more information on ordering them through Microtek call Jerry Motley at the number below or contact us at 1-877-987-7466 EXT 5185.



*Jerry Motley*  
*Microtek, Inc*  
*1-800-642-7685*  
*Local - 303-650-0543 - Fax: 303-650-1238*

## REPORT ALL PROBLEMS

$$\int \frac{x+5}{x^2-2x-3} dx$$

$$\frac{5}{3} dx = \int \frac{2}{x-3} dx - \int \frac{1}{x+1}$$

$$= 2 \ln(x-3) - \ln(x+1) + C$$

We are committed to providing you with the best customer service experience possible. If you encounter any problems or you feel that your situation was not dealt with appropriately, please contact us immediately. The best way to resolve most customer service issues is to note the name of the person you talk to and note the time and date. You can make notes on a customer's policy on the Insuror Atlas web site. Problems encountered in our Underwriting Department can be reported directly to the Underwriting Manager Lana Ruiz, at EXT 95123.



Vision Insurance  
PO Box 370368  
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